



Global Leadership Skills: Thriving in Multi-Cultural Environment

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Global Leadership Skills: Thriving in Multi-Cultural Environment

5 days training course

For detailed information on training course dates, please visit:

[Global Leadership Skills: Thriving in a Multicultural Environment](#)

Course Overview

In today's increasingly globalized business world, leaders must be equipped with the skills to manage and lead in diverse, multi-cultural environments. This course focuses on enhancing global leadership capabilities, with an emphasis on cultural intelligence, cross-cultural communication, and leading global teams. It provides participants with the tools to navigate the challenges of global leadership, build strong cross-cultural relationships, and develop strategies that are effective across cultures.

Participants will explore the key elements of successful global leadership, including understanding cultural dimensions, effective communication strategies, and fostering high-performance teams. Through case studies, practical exercises, and discussions, attendees will learn how to address common global leadership challenges, manage multi-cultural teams, and make decisions that respect cultural differences while achieving organizational goals.

Objectives:

- Enhance understanding of global leadership and cultural intelligence (CQ).
- Develop skills in cross-cultural communication and feedback.
- Learn strategies for leading diverse, global teams.
- Understand the implications of cultural dimensions on leadership styles and decision-making.
- Foster the ability to create and maintain trust in multi-cultural business environments.
- Improve conflict management and business etiquette in global contexts.
- Apply ethical decision-making frameworks in multi-cultural environments.

Who Should Attend:

- Senior leaders and executives looking to enhance their global leadership capabilities.
- Managers and team leaders working in multi-cultural or international environments.
- HR professionals responsible for managing and developing diverse teams.
- Professionals aiming to expand their understanding of global business practices and cultural dynamics.
- Individuals preparing for leadership roles in multinational companies or global teams.

Course Outline:

Day 1: The Global Leader

- Global Leadership and Cultural Intelligence (CQ)
- Situational Leadership in Global Contexts
- Hofstede's Cultural Dimensions
- Overcoming Bias and Stereotyping
- Challenges When Leading in a Global Context
- The 'GLOBE' Six Leadership Behaviours

Day 2: Cross-Cultural Communication

- Communication: Building a Foundation
- Hall's High Context and Low Context Communication
- Cross-Cultural Communication Styles - The Lewis Model
- Approaches to Giving Feedback
- Verbal and Non-Verbal Communication Across Cultures
- Listening Styles Across Cultures

Day 3: Leading Global Teams

- Team Needs that Transcend Cultures
- Understanding the Culture Map
- Eliciting High Performance - A Standard Model
- Conflict and Confrontation within the Team
- Attitudes to Time: Monochronic and Polychronic Cultures

Day 4: Working Globally - Winning Business and Keeping Clients

- Trompenaars's Cultural Dimensions
- Building Trust - Understanding Varying Interpretations and Implications
- Multi-Cultural Client Relationship Management
- Business Etiquette Across Cultures
- Creating a Multi-Cultural Vision and Strategy

Day 5: The Future of Global Leadership

- The Inglehart-Welzel Culture Map
- How Globalisation has Shaped the Last 50 Years
- Ethical Decision-Making in Multicultural Contexts
- From Insight to Action
- Next Steps



DOCUMENTATION

The **MTC team** has meticulously prepared **high-quality training materials** for distribution to all delegates.

CERTIFICATES

An **accredited Certificate of Completion** will be awarded to participants who successfully attend and complete the program.

SCHEDULE

Course sessions are scheduled as follows:

- **Morning Session:** 09:00 AM – 1:00 PM
- **Afternoon Session:** 01:00 PM – 05:00 PM

REGISTRATION & PAYMENT

To register, please complete the **registration form** available on the course page and submit it with your **preferred payment method**. Alternatively, you can contact us via **email or WhatsApp** for assistance.

CANCELLATION & REFUND POLICY

Delegates can **cancel or reschedule** their booking **within 7 days** of registration for a **full refund or free transfer** to another date. Cancellations made **after 7 days** are non-refundable unless due to medical reasons.

TRAVEL & TRANSPORT

We ensure a **seamless travel experience** by providing **airport-hotel-airport** transfers for all participants.